

LISTENING CARDS: 'ATTENTIVE LISTENING'

DO:

- Act interested in what the speaker has to say
- Maintain appropriate eye contact
- Tilt your head to one side to demonstrate interest
- Focus entirely on the speaker
- Nod occasionally
- Smile
- Sit still

DO NOT:

- Say anything at all (no words)
- Make any noises (for example, 'uh-huh')
- Look at what else is happening in the room